

EG4® BrightMount® Warranty Document

Congratulations on your purchase. EG4 Electronics offers a 10-year Structural Replacement Warranty from the date of the original ground mount (EG4 BrightMount®) purchase. Your warranty must be registered within the first year of purchase or provide proof of purchase from an EG4 Electronics authorized distributor to remain valid. If you choose not to register or cannot provide proof of purchase, your warranty may be invalidated. This limited warranty is to the original purchaser of the product and is one time transferable only if the product remains installed in the original installation location. All parts exchanges are covered during the warranty period. Outside of the continental US, replacement shipping charges may apply.

Product that is not purchased through an EG4 approved vendor is not covered under this warranty. A list of approved vendors can be found on our website. Reselling or removing the product from the original installation site will void the warranty.

Warranty Exclusions - EG4 Electronics has no obligation under this limited warranty for products subjected to the following conditions (including but not limited to):

- 1) Damages incurred during installation/reinstallation or removal
- 2) Poor workmanship performed by an individual, installer, or a firm
- 3) Damages caused by mishandling the product or inappropriate environmental exposure
- 4) Damages caused by improper maintenance or operating outside the specified operating weather conditions
- 5) Tampering, altering, and/or disassembly of the product
- 6) Using the product in applications other than what the manufacturer intended and/or recommended
- 7) Lightning, fire, flood, earthquake, terrorism, riots, or acts of God
- 8) BrightMount Adjustable Cat1 - Winds above 90 mph are not warrantied
- 9) BrightMount Fixed, BrightMount Adjustable - Winds above 105 mph are not warrantied
- 10) Discoloration of surfaces, scratches and dirt after years of use
- 11) Damages caused by use outside of voltage environment specified by the solar panel manufacturer
- 12) Damage caused to the panels during the installation and/or maintenance of the system
- 13) Damage caused by the panels or other accessories during the installation and/or maintenance of the system
- 14) Damage caused by panels and other accessories when larger panels are installed without the extension kit
- 15) Damages caused by the use of structures and components not produced by EG4 Electronics
- 16) Warranty period has expired, or where an application has not been made promptly (exceeds 10 working days) after the event has occurred

EG4 Electronics product warranty is a **limited warranty** – EG4 Electronics limits its liability in the event of a product defect to repair or replacement in accordance with the terms of this limited warranty. EG4 Electronics is not responsible for any additional or indirect damages that may arise from the malfunctioning of the product. These damages could be incidental or consequential, including without limitation, any liability for the loss of revenue, profits, or time. EG4 Electronics shall not be liable for any direct or indirect loss of life, including but not limited to bodily injury, illness, or death arising from the misuse or mishandling of the product, whether caused by negligence or otherwise.

Return Policy and Warranty Claims Procedure: Contact your original place of purchase.

*EG4 BrightMount Covers: EG4 BrightMount Fixed
EG4 BrightMount Adjustable
EG4 BrightMount Adjustable Cat1 | Model #GM-4-BD-00